



CAMPING BAI A VERDE - MANERBA DEL GARDA

RESERVATION RULES 2011

1. Bookings can be made on this website by e-mail, by fax, phone and post. The applying customer will receive a reservation form with the total amount and a deposit, the last one to be paid through the bank by money transfer. A booking confirmation will be sent after receipt of the deposit.
2. Further addition to the number of customer booked are subjected to Management's consent.
3. **In case of late arrival or shorter staying customer will be asked to pay in any case the whole amount for the booked period.**
4. The Management reserves the right to freely use the earlier left place.
5. **The emplacement's assignment is up to the Management who, according to place availability, will do all what is possible to fulfill special requests.**
6. In case of not announced delayed arrival the booked accommodation will be guaranteed until 1.00pm of the day after the established arrival date.
7. **The balance has to be paid not later than one day after the arrival on the spot.**
8. By paying the deposit customers automatically accept all these booking rules and internal regulation.

PITCHES' BOOKING

Booked pitches are available from 12.00 am and must be emptied within 12.00 am on departure day.

Deposit:

Pitches' reservation is not compulsory but is highly recommended during the high season; the reservation involves a 50% deposit.

Cancellations:

In case of cancellation, which has to be written, Camping Baia Verde will behave accordingly to this plan:

- For cancellations received within the 30th day prior the established arrival day only the expenses will be retained.
- For cancellation received within the 15th day prior the established arrival day the 50% of the deposit will be retained.
- Any later cancellation will cause the loss of the whole deposit amount.

MOBILE HOMES' BOOKING

The Mobile home's assignment is reserved to the Management .Check-in : from 3.00 pm till 8.00 pm.Check-out: before 10.00 o'clock.

Deposit:

The deposit is about the 30% of the total amount of the vacation. On arrival customers will be asked to pay 100.00 €. as a bond, the money will be returned on departure day after inspection of inventory, cleanliness and possible damages.

Cancellations:

In case of cancellation, which will have to be written, the Management will behave as follows:

- Within the 30th day prior the scheduled arrival only the expenses will be retained.
- Between the 30th and the 15th day prior the scheduled arrival we will retain the 50% of the deposit
- Any later cancellation will cause the loss of the 100% of the deposit